



CANADIAN ARMED FORCES PROGRAM OF CHOICE (POC) 12 – RELATED HEALTH SERVICES OCCUPATIONAL THERAPIST - BENEFIT GRID UPDATE ALL PROVINCES

July 2020

The Canadian Armed Forces (CAF) wishes to advise you of changes to Occupational Therapy benefits in all provinces under Program of Choice (POC) 12 – Related Health Services, **effective August 1, 2020.**

The following revisions are effective August 1, 2020		
Benefit Code	Description	Comments
240171	OCCUPATIONAL THERAPIST – VIRTUAL (CARE/TREATMENT) FOLLOW UP	Frequency: 4/Calendar Year

Currently, Occupational Therapy providers can resume the provision of occupational therapy services to Canadian Armed Forces Personnel in their homes and/or communities in those areas that are authorized.

Occupational Therapy providers must:

- Follow provincial standards for enhanced screening of CAF Personnel for COVID-19, for self-isolation, and for the use of personal protective equipment (PPE) when working within CAF personnel homes.
- Advise the local Canadian Forces Health Services (CFHS) clinic, if they have been diagnosed with COVID-19, become symptomatic, or have been exposed to someone diagnosed with COVID-19 and have seen / been provided a referral to assess or treat CAF personnel.
- Be prepared for new restrictions on Occupational Therapy services as the situation evolves.

Benefit Codes for Occupational Therapy

- Home Care Occupational Therapy Assessment benefit code 240151
 - Must be in-person.
 - Used for in-home initial assessment.
 - Includes the written report.

- Home Care Occupational Therapy Visit benefit code 240110
 - Can be combined between medically required virtual treatment sessions (up to 4 sessions) and in-person treatment sessions.
 - Progress / Re-assessment and discharge sessions are in-person only.
- Virtual Care Follow-up / Treatment benefit code 240171
 - Virtual Care is considered communication with the CAF personnel via telephone call (i.e., telehealth) or a secure virtual platform.
 - Virtual Care is limited to encounters that do not require physical presence but are medically necessary.
 - Providers must ensure there is a plan in place to manage adverse events and/or emergencies.
 - Examples of virtual care encounters for occupational therapy.
 - Assess minor occupational / functional issues that are deemed low risk follow up on equipment provided / installed.
 - Assess ongoing treatment for chronic conditions such a persistent pain.
 - Review and management of rehabilitation care / treatment plans.
 - May have up to four (4) pre-authorized, medically required virtual care treatment sessions when noted and approved on a rehabilitation treatment plan.

Providers shall charge the lesser of the rate charged by the provider to any patient paying cash for the same service/product or up to the maximum rate contained in the benefit grids.

For details pertaining to fees and claims submission requirements, please refer to the Claims Submission Agreement and related supporting documentation found on the Medavie Blue Cross website at www.medaviebc.ca and click on the Health Professionals link. On our website you will also find important information on how to:

- register to access our secure ePay provider portal by clicking on the Register or Update link;
- sign up for direct deposit; and
- view provider guides and benefit grids, download provider payment schedules and other important information.

Should you or your members have any questions, please contact Medavie Blue Cross Provider Inquiry at 1-888-261-4033.

Thank you for the ongoing care and service you provide to CAF Members.